

*Veteran requested change of Corporate Memphis PACT*

**Please complete all information on this side only.**  
 Once reviewed and dispositioned, if you are reassigned, we strongly recommend that you remain with your new PACT (Patient Aligned Care Team) for at least ONE year, to enable them to establish an appropriate treatment plan for your healthcare needs.



**Return completed forms to:**  
 VA Medical Center Memphis  
 Primary Care Operations  
 1030 Jefferson Ave  
 Memphis, TN 38104-2127

Full Name: \_\_\_\_\_

Full SSN: \_\_\_\_\_

Full Street Address: \_\_\_\_\_

City, State Zip+4: \_\_\_\_\_

Daytime Telephone: (     ) \_\_\_\_\_

Current PACT/Location: \_\_\_\_\_

Requested PACT/Location: \_\_\_\_\_

Reason you are requesting to change your PACT: \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

PLEASE DO NOT WRITE TO THE RIGHT OF THIS LINE – PRIMARY CARE OPERATIONS USE ONLY

**MEMPHIS VAMC - Specialty Primary Care**  
 1030 JEFFERSON AVE | MEMPHIS TN | 38104 | (901)523-8990

- MEM GENERAL INTERNAL MEDICINE [GIM]
- MEM GERIATRICS [GER]
- MEM HOMELESS [H]
- MEM HOME BASED PRIMARY CARE [HBPC]
- MEM INFECTIOUS DISEASE [ID]
- MEM NEPHROLOGY [REN]
- MEM SERIOUS MENTAL ILLNESS [SMI]
- MEM SPINAL CORD INJURY PACT [SCI]
- MEM WOMENS CENTER PACT [WH]

**RALEIGH TN CBOC - VA NORTH**

3461 AUSTIN PEAY HWY | MEMPHIS TN | 38128 | (901)261-4500

- RAL PACT

**NONCONNAH BLVD VA CLINIC - MEMPHIS TN**

1689 NONCONNAH BLVD | MEMPHIS TN | 38132 | (901)271-4900

- NBC PACT

**JACKSON TN CBOC - VA JACKSON**

180 OLD HICKORY BLVD | JACKSON TN | 38305 | (731)661-2750

- JXN PACT

**TUPELO MS CBOC - STERLING MEDICAL**

1114 COMMONWEALTH BLVD | TUPELO MS | 38804 | (662)840-6366

- TUP PACT

**JONESBORO AR CBOC - STERLING MEDICAL**

2908 CARAWAY RD | JONESBORO AR | 72401 | (870)277-0778

- JON PACT

**HOLLY SPRINGS MS CBOC - STERLING MEDICAL**

1700 CRESCENT MEADOW DR | HOLLY SPRINGS MS | 38635 | (662)252-2552

- HOL PACT

**SAVANNAH TN CBOC - LIFESPAN HEALTH**

765 FLORENCE RD | SAVANNAH TN | 38372 | (731)925-2300

- SAV PACT

**DYERSBURG TN CBOC - STERLING MEDICAL**

433 E PARKVIEW ST | DYERSBURG TN | 38024 | (731)287-7289

- DYE PACT

**HELENA AR CBOC - STERLING MEDICAL**

131 QUARLES LN | WEST HELENA AR | 72390 | (870)228-3644

- HEL PACT

**NO ACTION TAKEN**

- INCOMPLETE FORM
- <1 YEAR SINCE LAST REASSIGNMENT
- DUPLICATE REQUEST
- OUTDATED BY EVENTS
- PATIENT CANCELED PREVIOUS REQUEST
- TEAM CLOSED - EWL ENTRY MADE
- OUTDATED FORM - NEW FORM MAILED
- INELIGIBLE | REJECTED | CHAMPVA
- NOT ENROLLED - GIVEN TO ELIGIBILITY FORAC

**If you have any questions please contact your current PACT. Please allow 2-4 weeks for your new PACT to contact you. FAXED COPIES WILL NOT BE ACCEPTED!**

**I understand that if my requested PACT is not at the site closest to me; and I am eligible for Travel Pay, I will only receive Travel Pay of equal distance to the nearest facility that provides Primary Care.**

Patient Signature: \_\_\_\_\_

Date: \_\_\_\_\_

Staff Member verifying form: \_\_\_\_\_

Extension: \_\_\_\_\_



**EWL ENTRY MADE**

\_\_\_\_\_

**DISPOSITION DATE**

\_\_\_\_\_